

**Why did Sandwell Council create a community funeral service?**

**How was it created?**

**How does it work?**

**Lessons learned**

# Why did Sandwell Council create a community funeral service?

**Political interest**

**Cost of Public Health Funerals**

**Commercial**

**Rock - Hard Place? Middle Ground?**

# How was it created?

**PHA, Coroners Removal Contract**

**Add an additional service**

**Open Tender Process**

**2 Year Contract awarded**

# Community Funerals

## The Sandwell Funeral Service In partnership with Trinity Funerals



### Cremation £1595.00

What's included:

- ✓ Your loved one being taken into the care of our partner, Trinity Funerals.
- ✓ Provision of a coffin.
- ✓ The funeral service will be held at either Sandwell Valley Crematorium, or Rowley Regis Crematorium, family to choose.
- ✓ Cremation and Doctors fees paid.
- ✓ A Minister to conduct the funeral service.
- ✓ Music choices of which any can be selected for entry and exit and during the service, via Wesley Media.

For more information or to discuss a burial please call us on  
**0121 569 6700** or email us at  
**[bereavement\\_services@sandwell.gov.uk](mailto:bereavement_services@sandwell.gov.uk)**

It is recommended that you speak to a number of funeral directors to compare funeral costs.

# How Does It Work

**Family Contact Funeral Director to Collect Body**



**Family Make Arrangements at Crematorium**




**Body brought to crematorium before service**



**Service**



**SMBC Invoices Family**



**SMBC Pay Funeral Director**

# Lessons learned

SFS Commenced 23<sup>rd</sup> May 2016

26 Funerals Booked To Date

PH Conversion 9

FD Referral 3

Family switch from FD 4

Family direct approach 10

# Integrated Service

**Registration/Coroners Services**



**Community Funeral service**



**Cremation/Burial Service**



**Catering**



**Memorials**



**Opportunities**