ISNorthEast

north east government (public sector) WARP

Graham Jordan

November 2018
Context

• 12 unitary councils
  • no ‘districts’
• 3 police forces
• 3 LRFs

• “20% of all civil service employees based in region”

• NHS BSA, DWP, HMRC, Homes England, DEFRA, DfE, College of Policing, Rail Pensions etc.
‘Typical’ north east council

- 4,000-7,000 staff
- 700 services
- 40 business units
- 200 line of business applications
- 200 interfaces to the finance system
- 50-80 IT staff
- 2-5 IT staff in Security

- 1/3 of inward email is malicious
- Millions of attempts to breach each council’s firewalls every day
- Probably not in IT
  - Digital
  - Web team
  - Transformation
  - Customer service
  - Data scientists
  - Information Governance
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• Over 40 member organisations
  • All 12 councils
    • arms length operations
  • Nexus (TWPTE)
  • Universites and Colleges
  • NHS BSA and local trusts
  • Police, Fire (operations)
  • DWP, HMRC, Homes England
  • Regional Cyber Crime Unit
  • NCSC

• Out of Area members (case by case)

• Independent operation
  • Own ToR etc.

• Costs underwritten by NEICT Partnership

• No membership fee

• Services and way of working our members want

• Link to Dynamo North East #cybernorth initiative
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• Quarterly meetings
• Online community of practice
• Daily news email
• Virtual ‘big red button’
• Presence on CiSP
• LGA national forums for WARPs

• Incident response guidance
• Sliced and diced resilience resources
  • not everyone needs ALL the information
• Resilience advice to schools etc.
• Cyber resilience exercises
• Working with LRFs on mutual understanding / way forward
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Warning, Advice and Reporting Points: what is a WARP and why should you join

07 November 2019
LGA Cyber Security Conference

Shelley Heckman, iNetwork
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• Introduction
• Our journey in the NW
• What makes the NW WARP successful
• Why You Should Join
Our journey in the North West

• Grown from 7-40+ member orgs:
  – LAs, NHS orgs, F&RS, Police, Social Housing

• Agreed ways of working
  – ToR, Membership form & NDA, Traffic Light Protocol,
  – Closed Group for members to encourage trust relationships

• Collaboration: meetings & events, online collaboration spaces – KHub, SLACK, CISP
What makes the NW WARP successful

- **Safe space to talk and share with peers**: support, advice
- **Access to information & knowledge**: expert speakers from govt, industry
- **Intelligence Sharing**: timely alerts on threats, incidents
- **Collaboration**: projects and policy development
- **Representation**: the “collective voice”
Why You Should Join

• For all the reasons in the previous slide: you will get a lot from joining your regional WARP.
• Build your resilience in peace time to reap the rewards in times of crisis
• WARPS have regional flavours: you can influence the flavour of your WARP
• Future direction will make WARPS more important than ever
  – stronger links with Business Continuity, Disaster Recovery, Emergency Planning Collaboration with other WARPS
  – Part of the national infrastructure network for cyber and information security
WARP: A ‘trusted’ community where peers share up-to-date advice on information security threats, incidents and solutions

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