

RIGHT CARE RIGHT PERSON – A Social Care Perspective

Where it all started



- First contact – May 2023
- Focus on Mental Health
- ADASS were sympathetic to the ambitions of the policy, but concerned about impact and variability
- Also shone on a light on longstanding issues that deserved more attention

Development of social care involvement

- Membership of key stakeholder meetings with the police
- Developed social care guidance with DHSC (awaiting publication)
- FAQ from ADASS about key issues and places to focus attention on



Lessons learnt from early adopters

- Culture changes ahead of formal implementation
- Social Care staff need to be clear about risks, be able to articulate them, and be willing to escalate in the moment if they have concerns.
- It's important to be clear that police still have responsibilities under s135 and 136 of the Mental Health Act, and should continue to use them appropriately

Early learning - continued

- Challenges around situations where there are concerns for welfare, forced entry is needed but police are unwilling to do this.
- Monitoring impact – data and the role of the Safeguarding Board
- Consider coproducing solutions to problems that occur with people who use services, as well as police and health partners

Where are we now?

- 75% of directors report that RCRP is being formally rolled out in their areas – and an additional 16% said although it had been formally started, the concepts were already being used.
- 88% of directors also reported being consulted or involved with the roll out by local police chiefs
- But concerns about impacts persist

ADASS Survey April 2024

ADASS Spring Survey



Answers	Strongly Agree	Agree	Disagree	Strongly Disagree
My council has been involved/consulted in the development of the local model with the local police force	21%	67%	11%	1%
Implementation of Right Care Right Person has meant adult social care professionals cannot always get urgent support when we need it to safeguard people	4%	49%	45%	2%
Implementation of Right Care, Right Person is leading to better outcomes for people	0%	22%	76%	2%
Implementation of Right Care, Right Person is diverting council staff from other essential adult social care activities	3%	39%	56%	2%
Implementation of Right Care, Right Person is leading to increased costs for adult social care in my local area.	6%	33%	59%	2%

Future challenges:

- Continue to work in close partnership with police and health to get the implementations of the policy right
- Make sure challenges around resources are understood and addressed
- Be clear about what services are needed where and when (for example, out of hours) if social care is to be able to respond proactively to concerns that the police are not longer reacting to
- Get the data and reporting right