



- Flipped the role of engagement and blended it into delivery, and turned it into a movement
- Proven the benefit of time, investment and breadth. Real conversations to achieve genuinely meaningful engagement.
- Defined a key role for the Council in 'leading from the back'
- Taken a step back, got off the hamster wheel of funding, and activated thousands of residents, enabled 100s of projects and leveraged £millions of investment already.

Setting the scene (and our problem):

Breckland – 400 sq. miles and 113 parishes worth of rural and urban Norfolk, constrained by (until we started this journey at least):

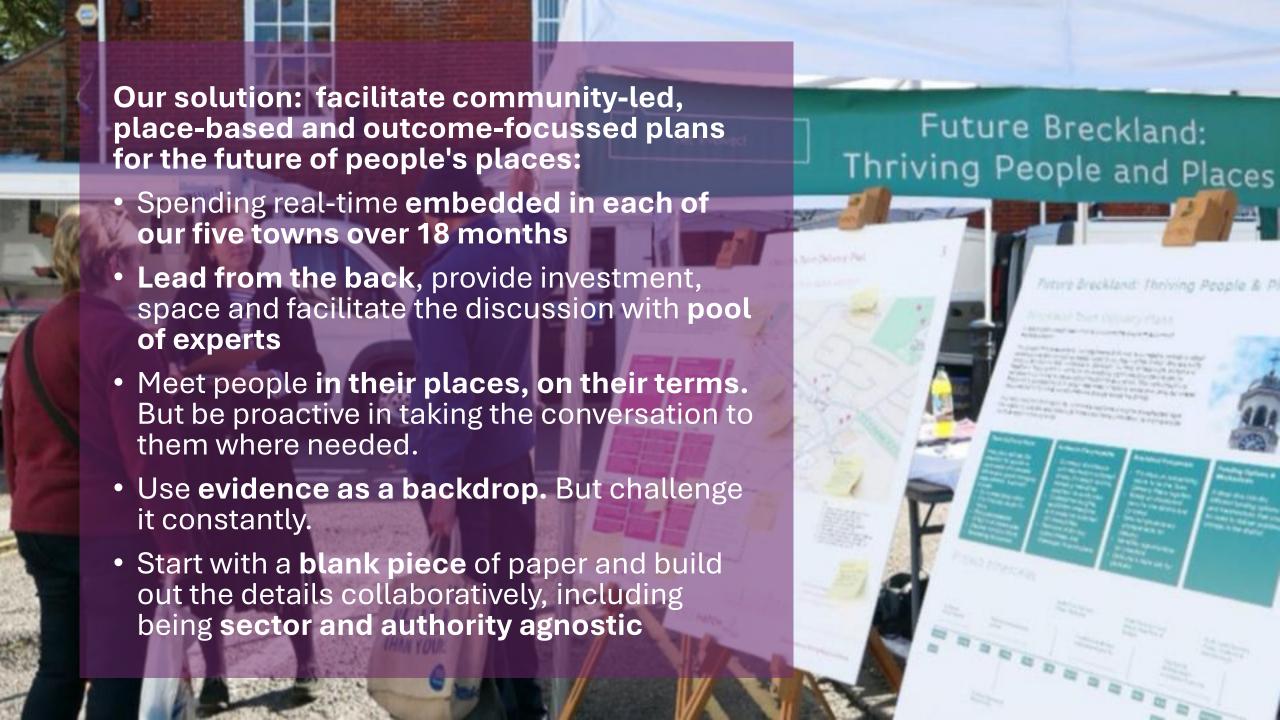
Long history of being less than the sum of our parts

Lack of coherent, supported vision for the future – and faced with a lot of changes

Traditional approaches constrained in reach, scope and ambition - and engagement dominated by a noisy 1%

Our dilemma of "placemaking in a place which isn't a place" (and has many places)





# Typical – 4 month journey for each of our Towns

### **Explore**

- 100s of 1:1s
- Walking Workshops
- Social Media Surveys
- Community Drop Ins
- Refine local Team

#### Refine

- Open Solution Workshops
- Target Solution Workshops
  - Draft publications
    - Online Tools
  - Cost / viability support



#### Land

- Setup initial local team
- Online / Town Hall Events
  - Microsite launched
  - Local Evidence Base published

#### **Define**

- Targetted workshops
  - SWOT workshops
- Market Stall events
  - Online Tools
- Visualisation Tools
  - Mail Drops

## **Adtopt / Deliver**

- Published for consultation
- Adopted by all partners
  - Delivery...





As a result, we've got some plans (hooray)

# Much more important - engagement evolves into opportunity for the community to produce, and a mandate for the Public Sector to deliver

