

Bus Centre *of* Excellence

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IDENTITY & MISSION



- Creation of BCoE was recommended in the National Bus Strategy
 - DfT funded, part of the Chartered Institution of Highways and Transportation (CIHT)
 - Our motto: For the bus sector, by the bus sector
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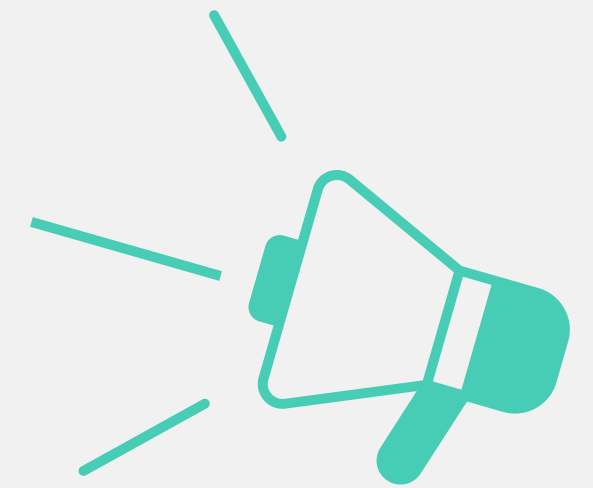
Raise capability and share best practices among all those involved in the delivery of bus services and infrastructure

Share knowledge and provide know-how for a new generation of bus professionals

Promote buses' role in a net zero transport system

OUR OFFERING

- FREE Membership 
- Attend events and conferences
- Join Forums & Networks
- Free or heavily discounted e-learning opportunities 
- Bus-specific modules
- General modules for a career boost
- Stay up to date with bus-related resources & newsletter
- Access a digital forum dedicated to bus professionals
- LinkedIn group
- Opportunity to attend specialised events (e.g. EP Chairs Conference)



NETWORK & FORUM MEETINGS

NEW: Zero Emission Buses Drop-in Sessions with First Bus



12 November, 12pm - 1pm

Monthly, ask-us-anything sessions on Zero Emission Buses with the First Bus Decarbonisation Team. These sessions are only for LTAs and Operators, and happen every second Tuesday of each month. To register, please email BCoE@ciht.org.uk

Public Sector Member's Network



19 November, 2pm - 3:30pm

This Network is only for the public sector and meets every two months. To register, please email BCoE@ciht.org.uk

Bus Knowledge Sharing & Incidents Network



18 December, 11am - 12.30pm

Bus KSI Network is set up to share knowledge and information about incidents involving buses, and to identify trends and areas of common interest for further research. The Bus KSI network meets every 8 weeks, please email BCoE@ciht.org.uk to attend.

NEW: Franchising Network



New Network for those interested in franchising or would like to share their experience of franchising. Full details to be released soon (BCoE newsletter)

TRAINING OPPORTUNITIES & RESOURCES

Free e-Learning Modules

BCoE members access these key e-learning modules for free:

- NEW: Introduction to Bus Scheduling
- Equality, Diversity and Inclusion
- Stakeholder and Public Engagement
- Understanding Disability
- Designing highways and transportation for people with dementia
- Launching soon: Beginners Guide to Buses

You can also purchase more training courses at 90% discount in bundles of 9 or 15 courses.

Visit our website for full information and enrolment.

Social Value for Buses Toolkit

- Commissioned by DfT and produced by Arup, the Social Value for Buses Toolkit is now on our website
 - You can find out more about the social value toolkit by exploring our latest blog post.
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**VERY USEFUL
RESOURCES FOR
ONE LOCAL
AUTHORITY**

**Southend-on-Sea City
Council**

A small unitary authority with both a lot of drive and a lot of need, but very few resources, including few staff involved in public transport; although the Public Transport Manager (only in post since summer 2023) has wide UK experience. We have a real requirement to rapidly ramp up and spread out across the authority our understanding of bus planning and operations and the social value of buses. The Bus Centre of Excellence is an invaluable resource to enable us to do that.

**Quality Bus 2024
Conference**
(Manchester, 23 & 24
September 2024)

The Conference focused on how to deliver better bus services and the franchising experience of Transport for Greater Manchester. As in the earlier Quality Bus conference in 2023 it gave Southend-on-Sea City Council huge opportunities for networking.

**Quality Bus 2023
Conference** (Leicester, 6
& 7 November 2023)

This focused on Leicester's experience of delivering a highly effective Enhanced Partnership (EP) across local transport authority boundaries with strong network branding, attractive well-designed interchanges, and a focus on electrification, all driven by strong local political leadership. It gave us a large number of 'take-aways' which have stimulated and benefited our own EP development.



**VERY USEFUL
RESOURCES FOR
ONE LOCAL
AUTHORITY**

**Enhanced Partnership
Chairs Conference**

Excellent day of sharing best-practice and learning from others' experience, plus varied and valuable networking.

**Free E-Learning
modules**

Southend-on-Sea City Council appreciates these and is currently taking advantage of 'Introduction to Bus Scheduling'. We plan to utilise other modules in due course.

**Certificate in Bus
Service Commissioning
and Operations**

Southend-on-Sea City Council is taking advantage of its opportunity to receive one fully-funded place on the course for this very relevant Certificate.

Resource Library

We have found this to be invaluable as a 'go-to' place for identifying and locating case studies, guidance notes and data on the UK bus sector and its oversight and delivery



Email:

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CONTACT US

- We are here to support bus professionals
- Come and join our Networks & Forums
- Do you have something to say about buses?
- Always looking to hear about good practice examples
- Get in touch, get active with BCoE



Not yet a BCoE member? [It is free and quick to join](#)



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THANK YOU FOR YOUR TIME



www.buscentreofexcellence.org.uk



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